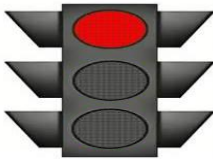
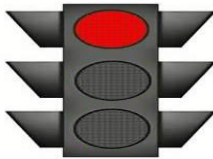


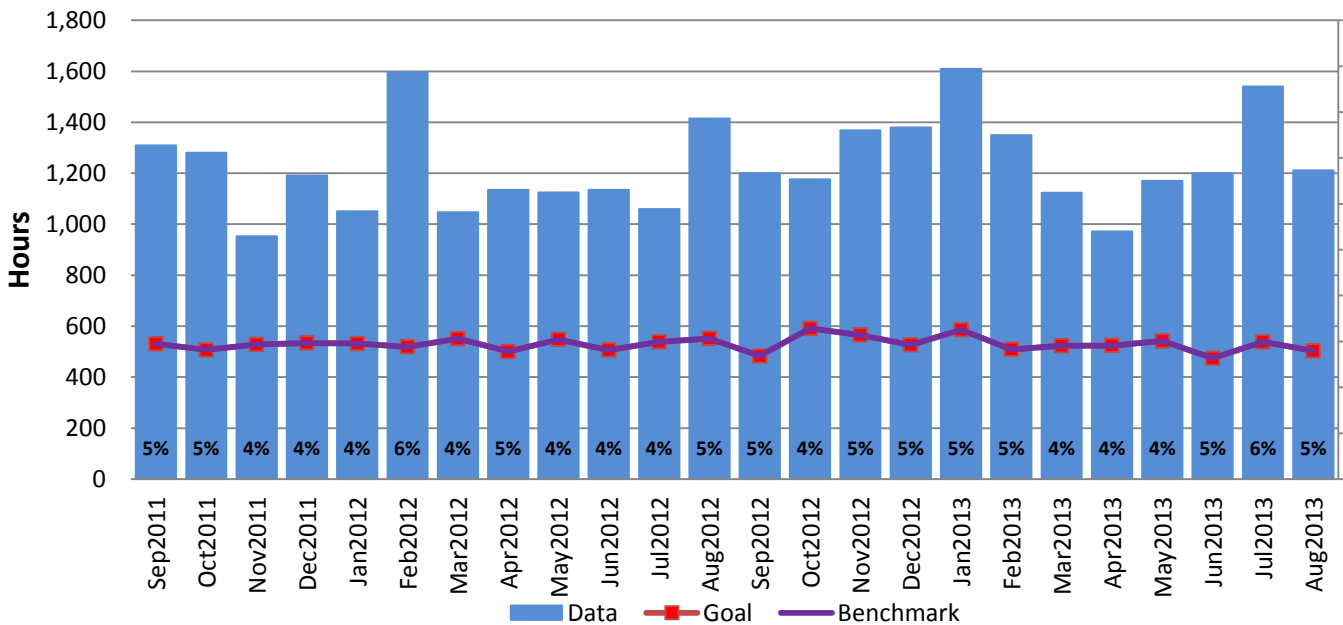
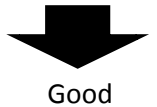
Hours Not Worked

Comm Services & Revitalization

9/30/2013

Measurement method		Why measure?		What is our goal?	
The monthly sum of hours employees were not at work performing normal job functions (not including earned vacations or paid holidays)		To better understand the culture which impacts employee time and attendance		Reduce hours not worked by 21% between April 2013 and June 2014	
How are we doing?					
Sep2012-Aug2013 12 Month Goal	Sep2012-Aug2013 12 Month Actual		Aug2013 Goal	Aug2013 Actual	
6,364	15,301		503	1,211	
Hours	Hours		Hours	Hours	
			Performance Stoplight Key		
			Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data		

Hours Not Worked



LOUISVILLE METRO
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